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Information Security Policy

The Policy guiding B2Bit's Information Security Management Systems (ISMS – ISO 27001) includes the commitment to comply with requirements for the continuous improvement of system effectiveness, to safeguard information supported by Information Technologies, and to provide a framework for establishing and reviewing ISMS objectives. This commitment includes compliance with applicable legal requirements, communication of this policy within the organization and with interested parties, and its periodic review to ensure continuous suitability.

MISSION & VISION

B2Bit is a technological and innovative company whose mission is to assist businesses in their digital transformation and deliver value through the use of new technologies. We do not aim to be just another IT company; when technology becomes a commodity, we seek new challenges. We work with clients to define their vision and plan how to achieve it. We provide the technological solutions organizations need to compete and grow.

We maintain a constant attitude of improvement and performance, partnering with leading technology companies and solution providers to achieve our objectives.

Our areas of focus are: IT Optimization, Digital Solutions, Data & Analytics, Emerging Technologies, Business Solutions, Marketing, and Social Media.

In general, our objective is to **implement a set of actions aimed at minimizing cyber risks—both in developed projects and in our business operations—and reducing the exposure surface.**

To achieve these objectives, systems are managed diligently, adopting appropriate measures to protect them from accidental or deliberate damage that may affect the availability, authenticity, integrity, confidentiality, or traceability of the information processed or the services provided.

The purpose of information security is to guarantee the quality of information and the continuous delivery of services, acting preventively, monitoring daily activity, and responding promptly to incidents.

POLITICA DEL SGSI

Management is committed to providing products and services that consistently meet the needs and expectations of our customers.

All staff are involved in complying with this Information Security Management System (ISMS) Policy, as they are an integral and fundamental part of our organization's management.

To achieve the highest level of quality and security in our processes and services, we ensure effective execution through our procedures, which describe our processes. The adoption of the ISMS aims to achieve compliance with the following commitments:

- Comply with the requirements of ISO 27001 (Information Security Management System).
- Comply with legal, regulatory, statutory, customer, and other applicable requirements, ensuring information security.

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- Continuously improve the effectiveness of the ISO 27001 system, awareness of information security, and ongoing improvement, fostering employee participation and enhancing measures to guarantee information security under the ISMS framework.
- Analyze and maximize customer satisfaction with our products and services.
- Maintain a continuous focus on excellence, based on early identification and elimination of error sources. Prevention is always prioritized over correction.
- Motivate, train, and develop our human resources through appropriate selection, training, and coaching activities.
- Establish and maintain permanent communication channels with our customers, staff, suppliers, and society in general.
- Make the Information Security Policy (ISMS) available to the public and interested parties for their information and awareness.
- Protect B2Bit's and our clients' information assets.
- Ensure a secure and controlled environment, providing a reference framework for all activities and services we deliver.
- Ensure Management's commitment to comply with applicable information security requirements and to provide the necessary resources to achieve compliance.

Additionally:

- Information is protected against losses of Availability, Confidentiality, Authenticity, Integrity, and Traceability.
- Information is safeguarded against unauthorized access.
- Business requirements regarding information security and information systems are met.
- Security incidents are properly reported and managed.

Management provides the ISMS with all necessary tools, both documental and technological, to ensure that the Information Security Policy (ISMS) is understood, implemented, applied, and remains in force at all levels of the organization.

Las Palmas de Gran Canaria, 21 August 2025

CEO

Signed: Ana Santana Dopico

